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TRICARE
MANAGEMENT ACTIVITY

PRD

CHANGE 164
6010.49-M
NOVEMBER 27, 2000

PUBLICATIONS SYSTEM CHANGE TRANSMITTAL
FOR
OPERATIONS MANUAL

The TRICARE Management Activity has authorized the following change(s) to 6010.49-M, reissued July 1992.

PAGE CHANGE(S): See page 2.

REMOVE AND INSERT PAGE(S): See page 2.

SUMMARY OF CHANGE(S): See pages 3 through 7 for a complete list of changes.

EFFECTIVE DATE AND IMPLEMENTATION: Upon direction of the contracting officer.

This change is made in conjunction with ADP Manual Change No. 13.

Mary C. Boykin
Chief, Office of Program Requirements

ATTACHMENT(S): 107 PAGES
DISTRIBUTION: 6010.49-M

WHEN PRESCRIBED ACTION HAS BEEN TAKEN, FILE THIS TRANSMITTAL WITH BASIC DOCUMENT

REMOVE PAGE(S)

INSERT PAGE(S)

PART TWO

CHAPTER 20

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PART THREE

CHAPTER 1

3.3.I-9 and 10

3.3.I-9 and 10

CHAPTER 4

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Table of Contents, i and ii
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SUMMARY OF CHANGES

PART TWO

**CHAPTER 20, ADDENDUM N - Medicare Subvention Demonstration Project
(The TRICARE Senior Prime Program)**

1. Page 2.20.N-2. Deleted from paragraph 2 “program identification cards,”.
2. Page 2.20.N-6. Added to paragraph 5 “Section II.N.4.” as a reference.
3. Page 2.20.N-6. Added to paragraph 5a “Section II.N.6.” as a reference.
4. Page 2.20.N-6. Added to paragraph 6a “Section II.4.b.(4)” as a reference.
5. Page 2.20.N-6. Replaced the “The Contractor” with “DMDC” in paragraph 8.
6. Page 2.20.N-6. Added to paragraph 8 “Universal TRICARE Beneficiary Cards”.
7. Page 2.20.N-6. Deleted from paragraph 8 “enrollee identifications cards similar in style and size to those provided to TRICARE Prime enrollees. The card must have the program name TRICARE Senior Prime on the card. Other informational elements on the card are at the discretion of the Lead Agent and shall be included in the MOU.”.
8. Page 2.20.N-6. Added to paragraph 9 “Section II.N.3” and “Section II.N.10.g.” and “Section II.N.6.” as references.
9. Page 2.20.N-32. Deleted from paragraph 2.1.5 “enrollment card”.
10. Page 2.20.N-33. Deleted last sentence from paragraph 2.2.
11. Page 2.20.N-33. Deleted “Enrollment Data Requirements” from 2.3.
12. Page 2.20.N-33. Deleted paragraphs 2.3.1 through 2.3.9.
13. Page 2.20.N-34. Deleted “Claims Data Requirements:” from paragraph 2.4.
14. Page 2.20.N-34. Deleted paragraph 2.4.1.
15. Page 2.20.N-34. Deleted paragraph 2.4.2.
16. Page 2.20.N-34. Deleted “Report Requirements” from paragraph 2.5.
17. Page 2.20.N-34. Deleted paragraph 2.5.13.
18. Page 2.20.N-34. Deleted paragraph 2.5.14.
19. Page 2.20.N-34. Deleted paragraph 2.5.15.
20. Page 2.20.N-34. Deleted paragraph 2.5.16.
21. Page 2.20.N-34. Deleted paragraph 2.6.
22. Page 2.20.N-34. Deleted paragraph 2.7.

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- 23. Page 2.20.N-34. Deleted paragraph 2.7.1.
- 24. Page 2.20.N-34. Deleted paragraph 2.8.
- 25. Page 2.20.N-35. Replaced “contractor’s system” with “Government provided desktop enrollment software application.” in paragraph 2.9.
- 26. Page 2.20.N-35. Added “Primary Care Location” to paragraph 2.9.
- 27. Page 2.20.N-35. Added “network provider type code, and the appropriate health care delivery program designation.” to paragraph 2.9.
- 28. Page 2.20.N-35. Deleted “ACV of ‘D’” from paragraph 2.9.
- 29. Page 2.20.N-35. Deleted “PCM” from paragraph 2.9.
- 30. Page 2.20.N-35. Added “and MCSC” and an “s” to platforms in paragraph 2.9.

PART THREE

CHAPTER 1 - Health Care Providers - Organization, Operations and Maintenance

- 31. Page 3.1.I-1. Added to top paragraph “Section I.B.” as a reference.
- 32. Page 3.1.I-1. Added to second paragraph “Section I.B.2.c.” as a reference.
- 33. Page 3.1.I-1. Added to third paragraph “OPM Part Three, Chapter 1, Section I.” as a reference.
- 34. Page 3.1.I-3. Added to second paragraph “Section I.” as a reference.
- 35. Page 3.1.I-4. Added to forth paragraph “Section I.” as a reference.
- 36. Page 3.1.I-5. Added to fifth paragraph “a” as a reference.
- 37. Page 3.1.I-5. Added to fifth paragraph “b” as a reference.
- 38. Page 3.1.I-9. Deleted from top paragraph “The assigned military PCM shall be by name/supported by a team. Civilian network PCMs shall be individual civilian providers.”

CHAPTER 4 - Marketing, Enrollment and Support Services

- 39. Page 3.4.II-1. Added to the top paragraph “to include active duty service members,”.
- 40. Page 3.4.II-1. Added to the top paragraph “DMDC/DEERS shall mail the Universal TRICARE Beneficiary Cards after DMDC receipt of the enrollment record.”.
- 41. Page 3.4.II-1. Deleted from the top paragraph “DEERS/DMDC shall provide TRICARE Prime identification cards to beneficiaries at the time of enrollment.”.

42. Page 3.4.II-1. Added the second paragraph “to include active duty service members,”.
43. Page 3.4.II-2. Added to paragraph B “Direct Care”.
44. Page 3.4.II-2. Added to paragraph B “be enrolled to a DoD Medical Treatment Facility (MTF) Primary Care Location by the MCSCs. The MTF will assign the enrollee a PCM by name on the CHCS. The MTFs will maintain current listings of Direct Care PCMs that will be made available for the beneficiary’s use for the selection or change of a PCM. Direct Care PCM listings will be made available to the MCSCs as determined locally by the MTF or their designee. Upon receipt of an inquiry from a Direct Care enrollee in regards to the person’s assigned PCM, the MCSC shall refer the beneficiary to the appropriate local MTF to which the beneficiary is enrolled. In the case of civilian Network enrollees, the MCSCs will enter PCM assignment information as part of the enrollment submission.”.
45. Page 3.4.II-2. Added to paragraph B “a Direct Care primary care location or a choice of civilian Network PCM”.
46. Page 3.4.II-2. Added to paragraph B “Enrollee notification of PCM assignment or modification will be accomplished by the assigning entity.”.
47. Page 3.4.II-2. Deleted from paragraph B “designate or have assigned to them a PCM at the time of enrollment.”.
48. Page 3.4.II-2. Deleted from paragraph B “PCMs in the MTF”.
49. Page 3.4.II-2 Deleted from paragraph B “PCMs at”.
50. Page 3.4.II-2. Deleted from paragraph B “enrollees PCMs”.
51. Page 3.4.II-2. Deleted from paragraph B “DMIS Ids must be based on PCM location.”.
52. Page 3.4.II-2. Deleted from paragraph four “The TRICARE Service Center shall be the center of administrative enrollment activities in areas served by these centers.”.
53. Page 3.4.II-3. Added to paragraph 4 “At the time of enrollment processing,”.
54. Page 3.4.II-3. Added to paragraph 4 “residential mailing”.
55. Page 3.4.II-3. Deleted from paragraph 4 “to update DEERS”.
56. Page 3.4.II-3. Deleted paragraph 5, a. through c., marked “Reserved”.
57. Page 3.4.II-3. Added paragraph 8, “MCSCs shall utilize DOES to correct system level Primary Care Information Transfer (PIT) enrollment data discrepancies (i.e., missing data), when PIT data discrepancies are communicated to the MCSC by the MTFs. In addition, the MCSCs for MCS Regions 1, and 2/5 shall utilize DOES to correct civilian network PCM system level discrepancies, as identified by the MTFs’ PIT error reporting.”.

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58. Page 3.4.II-5. Deleted paragraph 11, marked "Reserved".
59. Page 3.4.II-6. Added "Primary Care Location" in paragraph F.
60. Page 3.4.II-6. Deleted "PCM" in paragraph F.
61. Page 3.4.II-6. Deleted from second paragraph "an MCSC TRICARE Service Center representative on each local installation to facilitate PCM assignment and enrollment through the government-furnished DEERS desktop enrollment application. The provisions of an individual".
62. Page 3.4.II-6. Added to second paragraph "All TRICARE enrollments will be performed through the government-furnished DEERS desktop enrollment application. Enrollment will include designation of a Primary Care Location in accordance with MTF MOUs. The implementation of the enrollment process" as well as other editorial changes to paragraph.
63. Page 3.4.II-6. Added to paragraph 2a "if proven to be the most cost effective solution".
64. Page 3.4.II-6. Added to paragraph 2b "National Enrollment Database".
65. Page 3.4.II-6. Deleted from paragraph 2b "Portability Electronic Data Exchange".
66. Page 3.4.II-6. Added to paragraph 3 "Primary Care Location".
67. Page 3.4.II-6. Added to paragraph 3 "during enrollment processing".
68. Page 3.4.II-6. Deleted from paragraph 3 "PCM".
69. Page 3.4.II-6. Added to paragraph 3 "In accordance with approved MTF MOUs, the MTF will provide a listing of Primary Care Locations with associated groups.
70. Page 3.4.II-7. Added to paragraph 4 "TRICARE Beneficiary".
71. Page 3.4.II-7. Added to paragraph 4 "residential".
72. Page 3.4.II-7. Deleted from paragraph 4 "Enrollment ID".
73. Page 3.4.II-7. Added to paragraph 5 "In the case of receiving returned mail, the MCSCs are expected to develop a process to fulfill the deliver of the Universal TRICARE Beneficiary Card to the enrollee."
74. Page 3.4.II-7. Deleted from paragraph 5 "so MCS contractors can develop returned mail for the correct mailing address."
75. Page 3.4.II-7. Deleted from paragraph 6 "Enrollment ID".
76. Page 3.4.II-7. Added to paragraph 6 "TRICARE Beneficiary".
77. Page 3.4.II-7. Added to paragraph G "is".
78. Page 3.4.II-7. Deleted from paragraph G "while preferable, will not be".

- 79. Page 3.4.II-10. Added to paragraph 3 “indicated”.
- 80. Page 3.4.II-10. Added to paragraph 3 “preference”.
- 81. Page 3.4.II-10. Deleted from paragraph 3 “select”.
- 82. Page 3.4.II-10. Deleted from paragraph 3 “new”.

